**Purpose:** Preventing any form of the discriminatory within the organization or in relation with their clients, applicants and associates.

**Scope:** All activities of the organization.

**Responsibility:** COO

**Procedure:**

**1** The policies and procedures of MS Agroland Services Pvt. Ltd. (Agrocert) under which it operates, including administration, are non-discriminatory i.e. No discrimination is allowed on the basis of nationality, race, gender, identity, religious beliefs, class or political opinions and relation and associations any member of the MS Agroland Services Pvt. Ltd. (Agrocert). MS Agroland Services Pvt. Ltd. (Agrocert) does not impede or inhibit access by applicants due to any form of discrimination as described above.

**2** MS Agroland Services Pvt. Ltd. (Agrocert) services are accessible to all its applicants whose activities fall within the scope of its operations.

**3** Access to the certification process is not conditional upon the size of the client or membership of any association or group, nor certification is conditional upon the number of certifications already issued. No undue financial or other conditions are applied by MS Agroland Services Pvt. Ltd. (Agrocert) due to discrimination.

However, MS Agroland Services Pvt. Ltd. (Agrocert) can decline to accept an application or maintain a contract for certification from a client when fundamental or demonstrated reasons exist, such as the client participating in illegal activities, having a history of repeated non-compliances with certification/ product requirements, or similar client-related issues.

**4** MS Agroland Services Pvt. Ltd. (Agrocert) confines its requirements, evaluation, review, decision and surveillance (if any) to those matters specifically related to the scope of certification.

5. In case, MS Agroland Services Pvt. Ltd. (Agrocert) receives any communication related to discrimination at any level within the organization or in relation to its clients, applicants and associates, it shall be recorded, investigated and acted upon without undue delay. If investigation result suggest serious nature of discrimination, proper root cause analysis will be performed and corrective action will be implemented based on that.

Records:

**1. Discrimination report form**